



ALL INCLUSIVE
— MOTORHOME CLUB —

AIM Club Membership Renewal Instructions

Thank you for being a loyal AIM Club member and renewing your membership. Have questions about how to get started? Click on the links below for step-by-step instructions to renew, upgrade or resubscribe to a lapsed account.

If you still have questions, please reach out to the AIM Club team at:

April Smith: asmith@aimclub.org

Heather Smith: hsmith@aimclub.org

- [How to Login to Your AIM Account](#)
- [How to Identify Your Renewal Date & Account Status](#)
- [How to Renew Your Membership BEFORE Your Renewal Date](#)
- [How to Upgrade Your Membership BEFORE Your Renewal Date](#)
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How to Login To Your Account

1. Visit aimclub.org to get started.
2. In the upper right hand corner, click "Login"



3. Next, enter your Username and Password in the appropriate boxes.
 - a. Check "Remember Me" if you want to remain logged in on your computer!
 - b. Forgot your password? No problem! Simply click "Forgot Password" and an email with password reset instructions will be emailed to the email address associated with your account. *Note: If you don't see the email come to your inbox, check your spam folder!*
4. Click "Login"

Login

Username or email address *

aimclubmember@email.com

Password *

.....

Remember me

Log in

[Lost your password?](#)

You're officially logged in! Next step is to [Upgrade your Membership](#) or [Renew your Membership](#).

How to Identify Your Renewal Date & Account Status

1. After you have Logged In, click "Account"
2. In the left hand menu, click "My Subscription"
3. Locate the row titled "Next payment date." This is the date that your membership is set to renew on. If this date is in the future, you can click the "[Renew Now](#)" or "[Upgrade](#)" button to continue your membership.

Status	Active
Start date	November 21, 2022
Last order date	November 1, 2023
Next payment date	November 1, 2024
Payment	Via Manual Renewal
Actions	Cancel

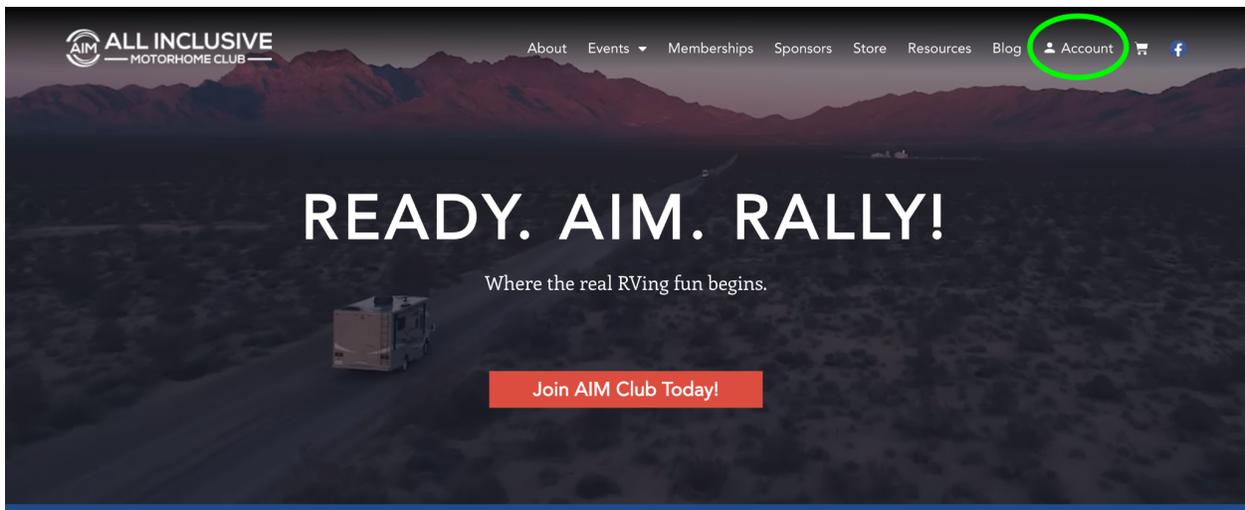
4. If there is a "-" character in this box instead of a date (see screenshot below), then your membership has lapsed. Don't worry! You can still renew your membership or upgrade. Jump down to this

section for instructions.

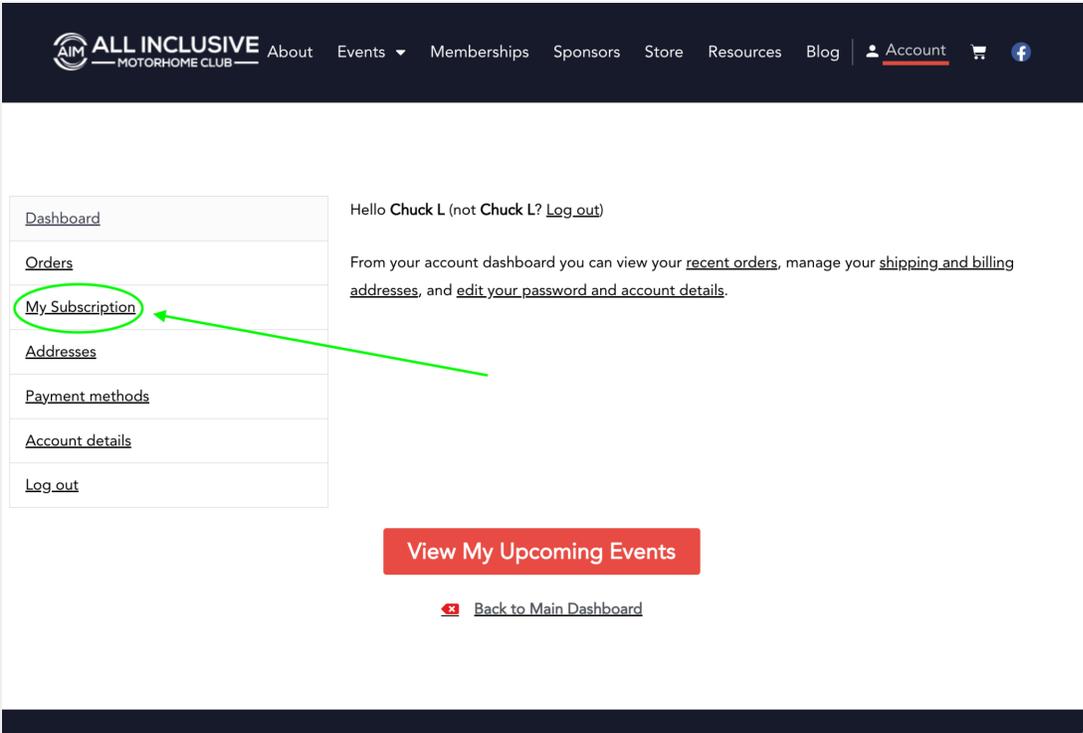
Status	On hold
Start date	November 21, 2022
Last order date	5 days ago
Next payment date	-
Payment	Via Manual Renewal
Actions	Cancel

How to Renew your Membership BEFORE Your Renewal Date

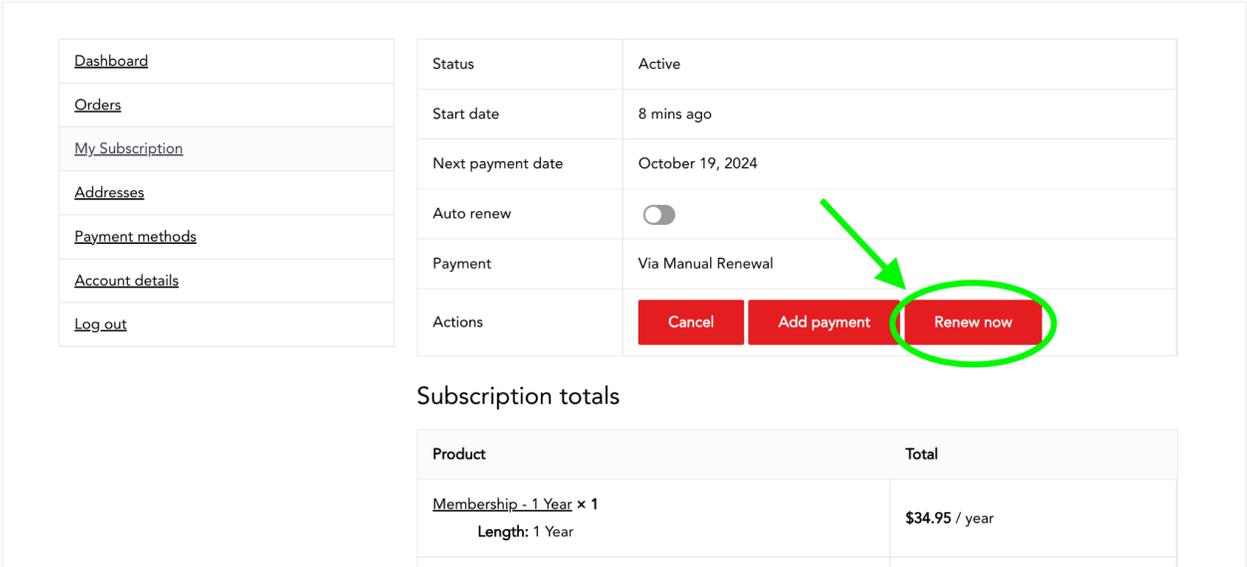
1. After you've logged in, click "Account."



2. In the left hand menu, click "My Subscription"



1. On the right side of the screen, click the red "Renew now" button. This will take you to a checkout page.



2. Enter in your billing address and credit card information. If you have a saved credit card on your account, you can either choose that card, or click "Use a new payment method"
3. Ensure your credit card information is correct.

Instructions continued below...

4. Click "Renew subscription."

Checkout

Complete checkout to renew now.

Have a coupon? [Click here to enter your code](#)

Billing details

First name * Last name *

Country / Region *

Street address *

Apartment, suite, unit, etc. (optional)

Town / City *

Postcode / ZIP *

Phone *

Email address *

Your order

[Return to cart](#)

Product	Subtotal
1 Year x 1 Length: 1 Year	\$34.95
Subtotal	\$34.95
Total	\$34.95

Credit Card (Stripe)

Pay with your credit card via Stripe.

Card Number *

Expiry Date * Card Code (CVC) *

Save payment information to my account for future purchases.

Your personal data will be used to process your order, support your experience throughout this website, and for other purposes described in our [privacy policy](#).

Renew subscription

5. You will receive a checkout confirmation like the screenshot below.

Checkout

Thank you. Your order has been received.

ORDER NUMBER: 37816 DATE: October 19, 2023 EMAIL: aimclub@email.com TOTAL: \$34.95 PAYMENT METHOD: Credit Card (Stripe)

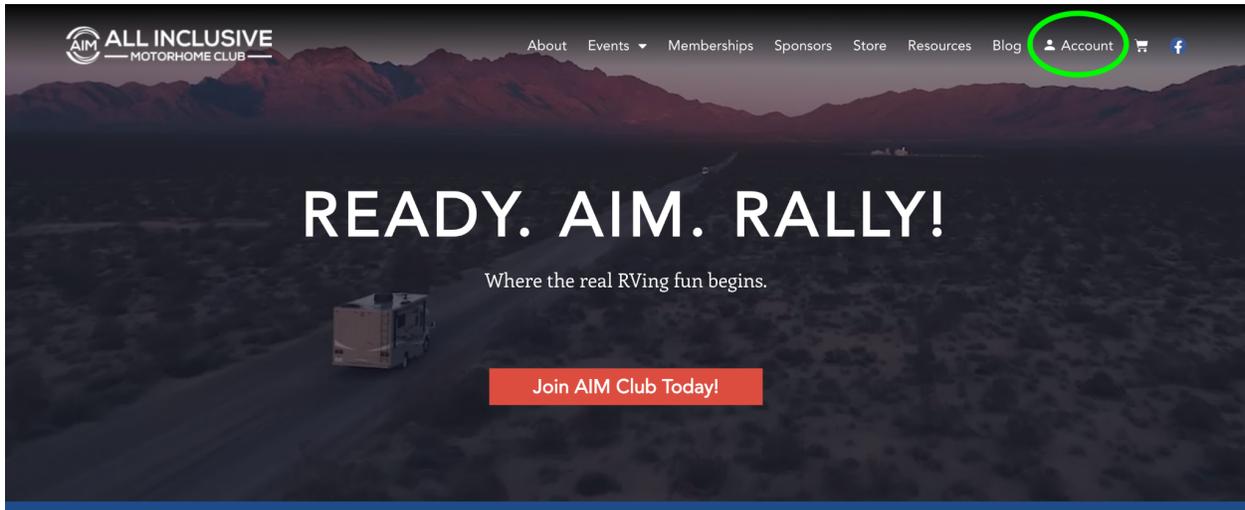
View the status of your subscription in [your account](#).

Order details	
Product	Total
Membership - 1 Year × 1 Length: 1 Year	\$34.95
Subtotal:	\$34.95
Payment method:	Credit Card (Stripe)
Total:	\$34.95

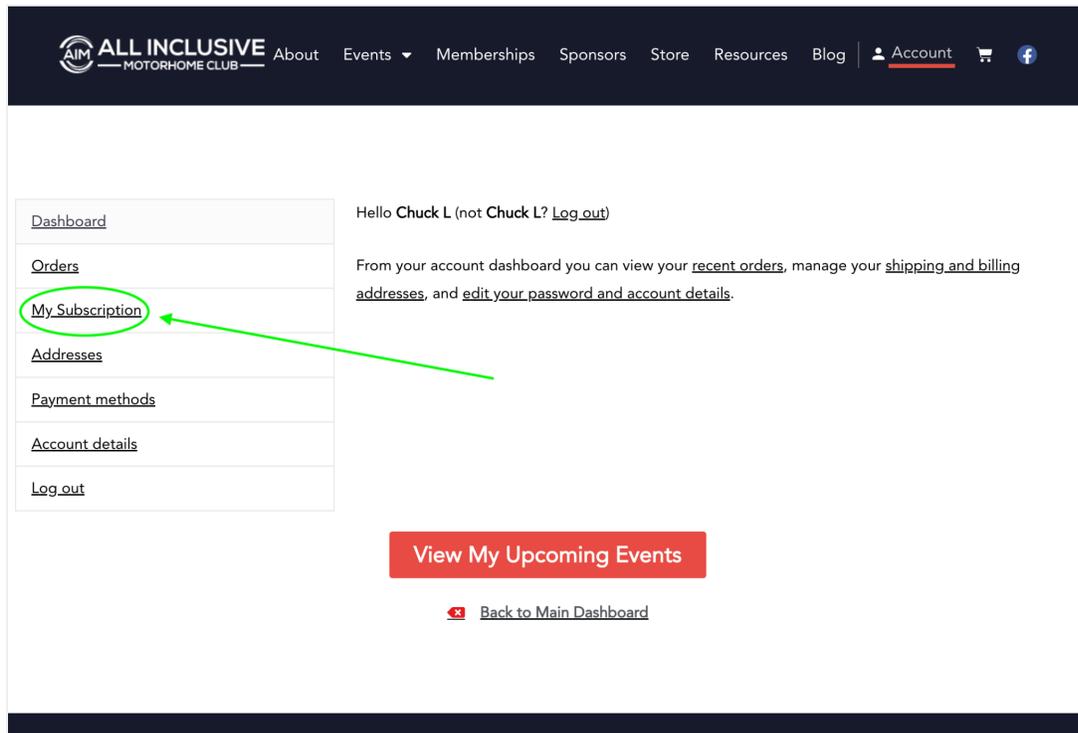
Congratulations! You're an AIM Club member for another year!

How to Upgrade your Membership

1. After you've logged in, click "Account."



2. In the left hand menu, click "My Subscription"



3. Scroll down a little bit and click "Upgrade"

Dashboard	Status	Active
Orders	Start date	May 1, 2023
Subscriptions	Last order date	June 6, 2023
Addresses	Next payment date	June 6, 2024
Payment methods	Auto renew	<input type="checkbox"/>
Account details	Payment	Via visa card ending in ####
Log out	Actions	Cancel Change payment Renew now

Subscription totals

Product	Total
Membership - 1 Year × 1 Length: 1 Year	\$34.95 / month
Upgrade	
Subtotal:	\$34.95
Total:	\$34.95 / month

4. Click the drop down arrow under "Length"

AIM ALL INCLUSIVE MOTORHOME CLUB

About Events Memberships Sponsors Store Resources Blog Account

Home / Uncategorized / Membership

Membership

From: \$34.95 / year

You have added a variation of this product to the cart already.

Length

1 Year

CLEAR

\$34.95 / year

[Switch subscription](#)

SKU: 1535
Category: Uncategorized

5. Select "3-Year Membership"

Choose an option

1 Year

✓ 3 Year

Lifetime

6. Click "Switch Subscription"

The screenshot shows the AIM Motorhome Club website. The top navigation bar includes links for About, Events, Memberships, Sponsors, Store, Resources, Blog, Account, and a shopping cart icon. The main content area features a large image of a mountain road with the AIM logo and a red banner that reads "3-YEAR MEMBERSHIP". To the right of the image, the "Membership" product page is displayed. It shows the current price of \$34.95 / year and a message: "You have added a variation of this product to the cart already." Below this, there is a "Length" dropdown menu set to "3 Year" and a "CLEAR" button. The new price is shown as "\$89.85 every 3 years". A red button labeled "Switch subscription" is circled in green. At the bottom of the product page, the SKU is listed as 1535 and the category as Uncategorized.

7. Follow the on-screen instructions to checkout and click "Proceed to Checkout." Note: If you have a coupon code, enter it in the coupon code box and click "Apply Coupon" then click "Proceed to Checkout."
8. Follow the onscreen prompts to pay for your upgraded membership.
9. You will receive an email confirmation about your subscription change.

Thanks for upgrading your membership!

How to Renew Your Membership AFTER Your Renewal Date

1. If your renewal date has passed, your membership is "On Hold"

Status	On hold
Start date	November 21, 2022
Last order date	5 days ago
Next payment date	-
Payment	Via Manual Renewal
Actions	Cancel

2. To renew your membership, scroll down on the "My Subscription" screen to the "Related Orders" section, and click "Pay" next to the lapsed subscription.

Related orders

Order	Date	Status	Total	
#####	November 9, 2023	Pending payment	\$34.95 for 1 item	Pay View
#####	November 21, 2022	Completed	\$0.00 for 1 item	View

3. Follow the onscreen prompts to complete the transaction.

Woohoo! You've renewed your subscription! Thanks for being an AIM Club member.

How Upgrade Your Membership AFTER Your Renewal Date

1. If your renewal date has passed, your membership is "On Hold"

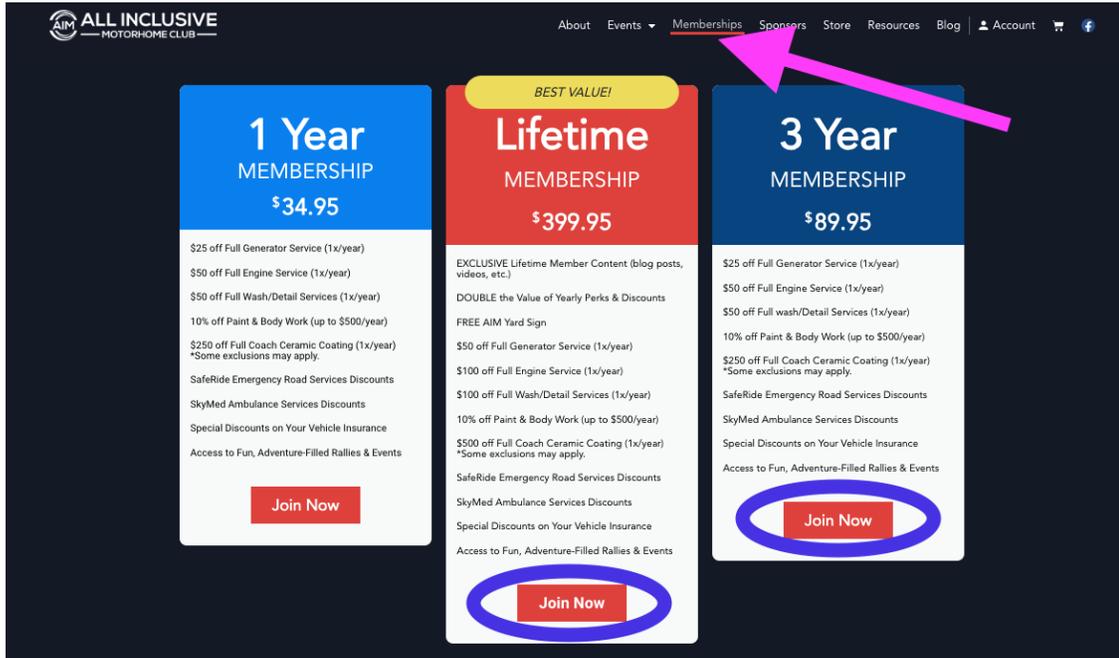
Status	On hold
Start date	November 21, 2022
Last order date	5 days ago
Next payment date	-
Payment	Via Manual Renewal
Actions	Cancel

2. If you want to UPGRADE your membership from a 1-year to a 3-year, or a 3-year to a Lifetime, follow these instructions. Click "Cancel" next to actions. (See screenshot above)
3. After you select cancelled, you will see this alert on your screen:

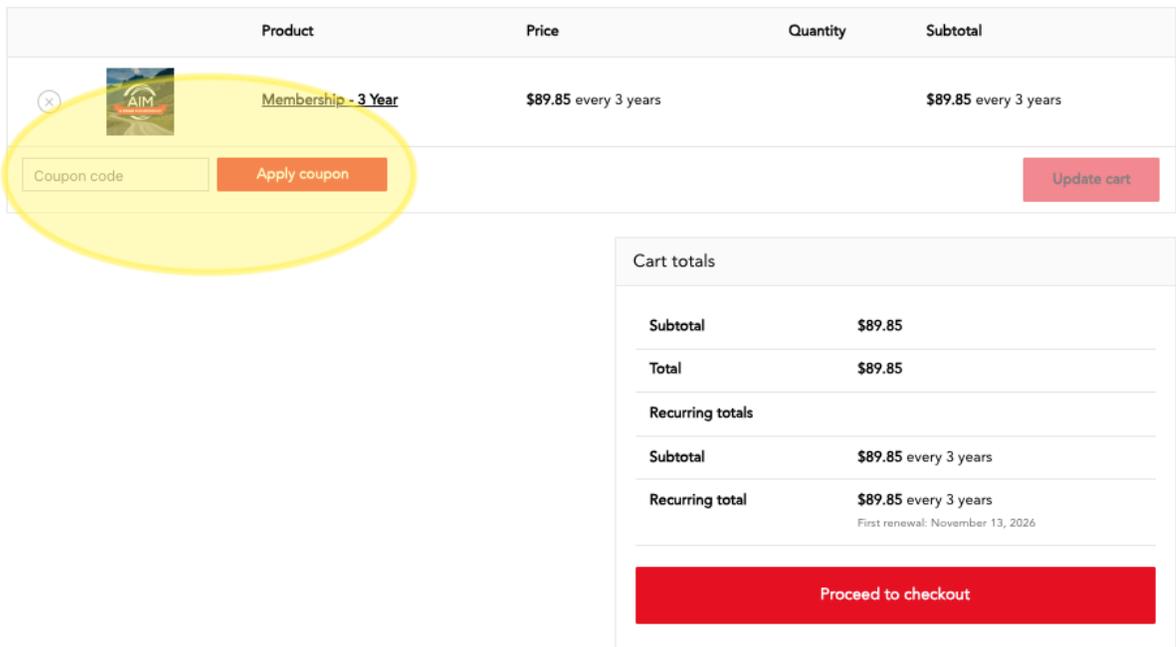
✔ Your subscription has been cancelled.

4. Now it's time to purchase the subscription you'd like to upgrade to.

- In the top menu, click "Memberships" and then underneath the membership level you'd like to upgrade to, click "Join Now"



- If you have a coupon code, now's the time to enter it. Put your code in the box that says "Coupon code" and then click "Apply coupon"



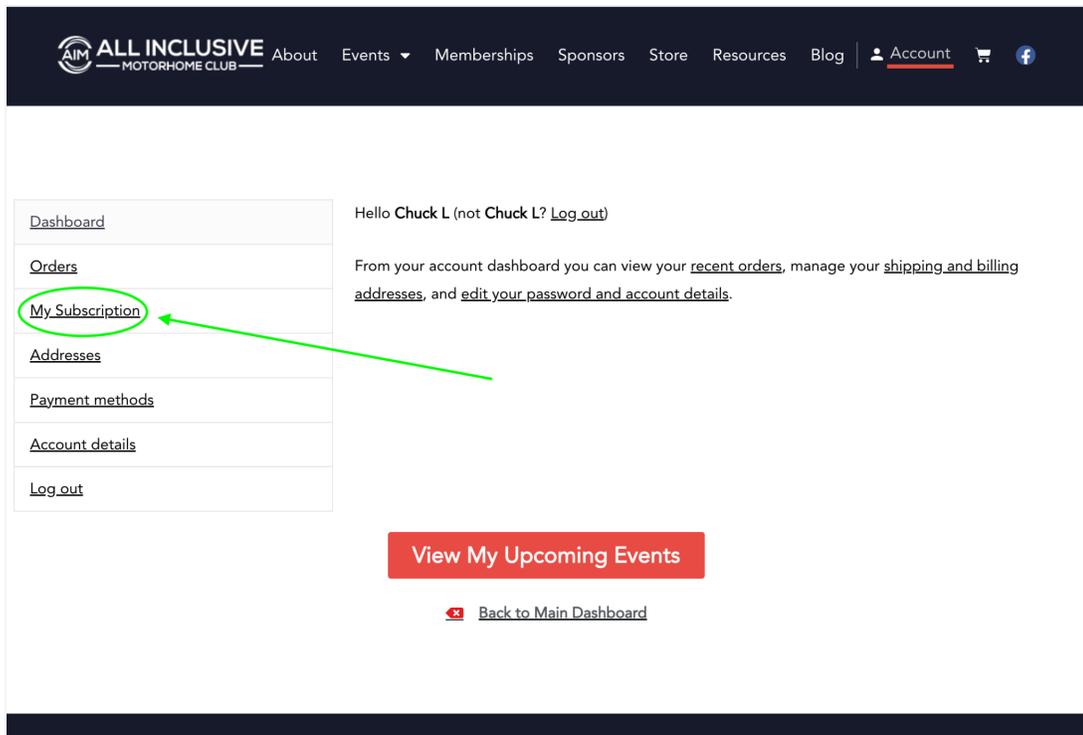
- Click "Proceed to checkout" and follow the onscreen prompts to complete your purchase.

Congratulations! You've successfully upgraded your AIM Club membership.

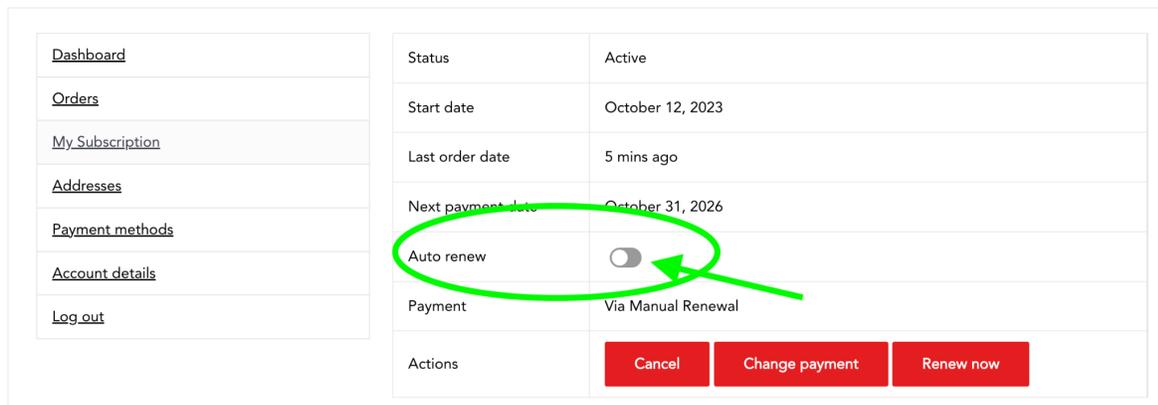
How to Turn on Automatic Renewal

Note: Automatic Renewal requires a saved payment method. You can either complete this step after you [Renew Your Membership](#) or you can [Add a Saved Payment Method](#).

1. On your Account page, click "My Subscription" in the left hand menu.



2. Next to "Auto renew" click the white circle so it moves to the right.



3. After you click that button, it will move to the right, and your payment information will automatically update. See below for an example.

Dashboard	Status	Active
Orders	Start date	October 12, 2023
My Subscription	Last order date	5 mins ago
Addresses	Next payment date	October 31, 2026
Payment methods	Auto renew	<input type="checkbox"/>
Account details	Payment	Via visa card ending in 4242
Log out	Actions	Cancel Change payment Renew now

4. If you would like to change your payment method, click "Change payment" and follow the onscreen prompts.

Dashboard	Status	Active
Orders	Start date	October 12, 2023
My Subscription	Last order date	5 mins ago
Addresses	Next payment date	October 31, 2026
Payment methods	Auto renew	<input checked="" type="checkbox"/>
Account details	Payment	Via visa card ending in 4242
Log out	Actions	Cancel Change payment Renew now

That's it! You've successfully turned on Automatic Renewals for your account!
Your credit card on file will get charged every year on your renewal date.

How to Add or Edit Your Billing Address

1. Click "Account" in the top right corner of the page.
2. In the box on the left hand side, click "Addresses"
3. If you do not have a billing address saved, you will need to add one. Click "Add."
4. If you have a Billing Address saved already, it will appear in the Billing Address box. If you need to make changes to this billing address, click "Edit."
5. Type in your information and double check it to make sure it is correct.
6. Check the box next to "Update the Billing Address used for all future renewals of my active subscriptions (optional)." This will make it easier to automatically renew your subscription next year!
7. Click "Save address"
8. You will be redirected to the Addresses page. Ensure your correct billing address is saved in the box.

How to Add or Edit a Saved Payment Method

1. In the box on the left hand side of the screen, click "Payment methods."
2. If you have a payment method saved that you don't want to use, click "Delete" next to the saved payment method.
3. If you do not have a payment method saved or would like to add a new one, click "Add payment method"
4. Enter in your credit card information. Note: this card must be associated with the billing address that is saved on your profile!
5. Check the box next to "Update the Payment Method used for all of my active subscriptions (optional)" for easy renewal.
6. Click "Add payment"
7. Note: if you'd like to have more than one saved payment, you can! At checkout, simply choose the payment method you'd like to use. However, for automatic membership renewals, your default payment method will be charged.